

**Past Performance:** Ms. Gwendolen Wilder, CEO served honorably for 21 years in the United States Air Force (USAF)-Conus and Overseas as an Equal Employment Opportunity (EEO) Counselor, Mediator, Human Relations Education Training Manager, Facilitator, Readiness Control Manager, Career Course Manager and Logistics Manager. She assumed executive positions as an EEO Director, EEO Superintendent, Non-Commissioned Officer in Charge and Alternate Dispute Resolution (ADR) Director. Ms. Wilder advised 100+ senior leaders and 100,000+ military, civilian, contract and family members. She processed EEO complaints, civilian/military investigations, training, organizational assessments and conflict resolution cases. Ms. Wilder still maintains an active security clearance.

Ms. Wilder served as the Human Resources EEO expert to civil law officers, labor relations officer, Union officials, attorneys, military/civilian police officers, special agents, communication specialists, managers and employees. Ms. Wilder's extensive experience in education and training, counseling, contract negotiations, settlements, etc. proved beneficial for her domestic and international customers. Ms. Wilder's patience, attentive, thorough and detail combined with years of training, education and life experiences has enabled her to develop her talent of connecting to clients in such a manner that it appears seemingly effortless. She assists individuals with recognizing their full potentials, increase their communication skills and settle disagreements.

**Current Performance:** Ms. Wilder has been a an EEOC certified EEO investigator since 2009. She devised an inquiry plan, requested documents, conducted interviews and prepared Report of Investigations for Agencies, Complainants and Administrative Judges. Ms. Wilder processed investigation for the United States Department of Agriculture's Department of Animal & Health Inspection Services and the Forest Service for numerous cases. Ms. Wilder processed several cases for the Department of Homeland Security's United States Secret Service. Also, Ms. Wilder provided multiple investigations for the Department of Transportation's Federal Aviation Administration.

As an Education and Training Developer, Ms. Wilder has developed and provided numerous training courses and Teambuilding manuals to United Kingdom (UK) corporations such as The Sahara Consultancy, My Training Resources and US clients such as CPS, Energy and the Northside Independent School District located in San Antonio, TX. Ms. Wilder's efforts assisted individuals ranging from customers, managers, employees, students, parents and trainers to increase their workplace and individual environments.

During counseling consultations, Ms. Wilder used her counseling and facilitation talents to resolve disputes. She has conducted numerous consultations in where her counseling and recommendations assisted the individuals in acquiring monetary values, child custody rights and information regarding divorce settlements. Ms. Wilder's actions assisted clients with avoiding legal proceedings saving her clients thousands of dollars.

Ms. Wilder's Quarterly Community Outreach program held a fundraiser raising funds for a local agency, Youth Engaging Leadership and Learning (YELL). Yell assists young teens with young adult educational awareness and empowerment in matters of teen pregnancy, gang violence, workforce readiness, community involvement, political processes and leadership.

*“Connecting the Pieces to Resolution”*

### **Accomplished Highlights:**

-**2011**-Received early promotion, one full grade (position) higher due to successful EO program management (STEP- Stripes for The Exceptional Performer)

-**2006-2010**-Selected by name as an Air Force Academy sexual harassment trainer, Lead USAF Human Relations Education EO Lesson Plan Reviser and Medical Flagship's first Joint Commission Equal Opportunity Assessment briefer

-**2002-2012**-Received Top Performer honors in EO field: USAF Military Equal Opportunity Individual award, USAF EO Base Level Award, Command Distinguished EEO Award, Command Top Large EO Office Award, Installation Top Female Mediator, Medical Flagship Non-Commissioned Officer of the Year, Medical Flagship Non-Commissioned Officer of the Quarter

-**2002-2012**-Received countless Letters/Certificates of Appreciation for her EO program management passion, dedication, diligence and think outside of the box approach: USAF EO Program Director, EO Program Directors, Installation Commanders, Installation Inspector Generals, USAF Academy Commander, Command Commanders, Command Operational Readiness Inspectors, Command Director of Personnel and Human Relations Directors

-**2002-2012**-Recognized for successful EO program management and innovative ideas in 3 Installation papers, 4 civilian papers and in the USAF News

-**1990-2012**-Received multiple Military Awards, Campaign and Decorations in the following categories: Meritorious Service Medal, AF Commendation Medals, AF Achievement Medals, Meritorious Unit Awards, AF Outstanding Unit Award, AF Good Conduct Medals, National Defense Service Medal, Armed Forces Expeditionary Medal, Global War on Terrorism Service Medal, Armed Forces Service Medal, AF Overseas Ribbon Long, AF Expeditionary Service Ribbon with Gold Border, AF Longevity Service, USAF Non-Commissioned Officer Professional Military Education Graduate Ribbons and AF Training Ribbon

**Licenses to Perform:** Accreditation, Certification and License for Equal Employment Opportunity (EEO) and Alternate Dispute Resolution (ADR) received from the following:

- Bachelor of Science, Psychology with a major in Applied Behavioral Analysis, currently attending Kaplan University
- Associate Degree, Business Administration Management
- Associate Degree, Social Services
- Equal Employment Opportunity Commission
- Defense Equal Opportunity Management Institute
- Air Force Skills Port Human Resources
- Department of Defense Air University
- Department of Defense Inspector General
- Donna Peterkin and Associates, LLC
- National Association of Certified Mediators
- American Center for Conflict Resolution Institute
- International Institute for Negotiation and Conflict Management
- Nebraska Law Association
- Nebraska Mediation Center Association
- US Strategic Command Leadership Institute
- Lakeside Mediation Center
- Lakewood College
- Rockhurst University
- University of Phoenix
- University of Maryland University College
- Community College of the Air Force
- Wayland Baptist University
- Johnston Community College
- LRP Publications

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